LEADING THROUGH THE STORM

#1 The Leader's Attitude is Highly Infectious

- Remain Calm
- Maintain A Positive Outlook
- Acknowledge the Hard Realities

#2 Be Cautious of the Hype of the Day

Information ≠ Being Informed

#3 Communicate More, Communicate More Often

... Don't forget to listen.

Refined messaging with a consistent core.

- Owners & Board
- Employees
- Customers
- Suppliers & Partners.
- **#4** Focus People on Group Goals... Not Themselves
- **#5** Aggressively Realign and Reprioritize Resources
- **#6** Be Intentional About Creative Thinking to Solve Problems
- **#7** Expect Some Things to go Wrong... Fix Them and Drive On

#8 Do the Right Thing

Every decision should be able stand the light of day.

Michael Rothstein Major General, US Air Force (Retired)

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